

DEWALT Warranty Policy

DEWALT is confident of the quality of its products and offers an outstanding guarantee for professional users of the product. This guarantee statement is in addition to, and in no way prejudices your contractual rights as a professional user, or your statutory rights as a private non-professional user. The guarantee is valid within the territories of the Member States of the European Union and the European Free Trade Area.

DEWALT

30 DAY NO RISK SATISFACTION GUARANTEE

1 YEAR FREE SERVICE CONTRACT

1 YEAR WARRANTY

GUARANTEED TOUGH.™

If you are not completely satisfied with the Performance of Your DEWALT product, simply return it within 30 days, complete as purchased, to the point of purchase, for a full refund or exchange. Proof of purchase must be produced. Excludes accessories or spare parts unless failed under warranty.

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DAY No Risk Satisfaction

If you need maintenance or service for your DEWALT product in the 12 months following purchase, it will be undertaken free of charge at an authorised DEWALT repair agent. Proof of purchase must be produced. Includes Labour. Excludes accessories or spare parts unless failed under warranty.

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YEAR Free Service Contract

If your DEWALT product becomes defective due to faulty materials or workmanship within 12 months from the date of purchase, DEWALT guarantees to replace all defective parts free of charge - or at our discretion - replace the unit free of charge provided that:

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YEAR Full Warranty

- The product has not been misused
- The product has been subject to fair wear and tear
- Repairs have not been attempted by unauthorised persons
- Proof of purchase is produced

How To Make a Claim

In order to make a claim, you will need to submit *proof of purchase* to the seller or an authorised DEWALT repair agent, and the product must display the CE mark, as shown adjacent:



2 year Warranty on all DEWALT NANO Batteries bought between 1st April 2008 & the 1st April 2010.

DEWALT

2 YEAR WARRANTY ON LITHIUM-ION NANO TECHNOLOGY BATTERIES

DEWALT NANO 2 YEARS WARRANTY

DEWALT are proud to offer an exclusive 2 year warranty on all Nano Technology batteries purchased between 1st April 2008 and 1st April 2010.

Warning: Use these technology batteries as normally advised and do not recharge! 1000 times

14.4 VOLT **18 VOLT** **28 VOLT** **36 VOLT** **LITHIUM ION** **GUARANTEED TOUGH.**

www.DEWALT.co.uk

This warranty is valid for all NANO batteries which are supplied with DEWALT Cordless Power Tools. NANO batteries which are bought separately.

If a battery is faulty and shows no visual sign of abuse, it will be exchanged free of charge.

To claim the 2 year Warranty, just send the faulty battery with a copy of the Customer receipt or Invoice to any of the DEWALT 5 Star Service agents. They will replace it for you free of charge with a new one.

Exclusions: This warranty excludes abuse. For example water ingress, physical damage caused by dropping or misuse.